

Department on Disability





CIC

Computerized Information Center



Computerized Information Center

- CDBG (Community Development Block Grant)
- Handle all incoming (I&R) Information & Referral calls from persons with disabilities and public/private organizations
- Provide technical assistance to public and private entities
- Maintain an updated database of I&R resources
- Handle special I&R cases, including soft send-off and follow-up
- Provide pre-eligibility determination for constituent callers
- The DOD/CIC mission is to ensure equal access to programs and services to people with disabilities as well as improving their quality of life as we assist them in making informed decisions.



Common Call Topics

- Landlord/Tenant issues
- Social Security Benefits
- Transportation
- Blue Curb Requests
- Social Services
- Healthcare
- Housing-Accessible
- Personal Assistance
- Legal Services





Abilities Expo (L.A. Convention Center ● February 28 – March 2, 2014)

Community Partners



Direct Service Providers

- Independent Living Centers - ILCs
- Regional Centers
- Greater Los Angeles Area Agency on Deafness - GLAAD
- Braille Institute
- Disabled American Veterans - DAV
- L.A. County Department of Mental Health – DMH
- Department of Rehabilitation - DOR
- Employment Development Dept. – EDD
- Work Source Centers
 - Employability Partnership
- Social Security Administration – SSA
 - California Work Incentive Initiative-Disability Benefits 101
- Community Based Organizations serving Persons with Disabilities



Major Events

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- DEAFestival
 - ▣ September 28, 2013
 - DOD Art Exhibit
 - ▣ September 2013
 - DMD (Disability Mentoring Day)
 - ▣ October 16, 2013
 - ABILITIES EXPO
 - ▣ February 28 - March 2, 2014



City Partners

Department of Transportation

LADOT

- Blue Curb Requests
- Audible Traffic Signals
- CITYRIDE
- Placard Abuse
- Parking Enforcement



Department of Aging

- **Information and Assistance (I&A)**
- **Aging & Disability Resource Connection (ADRC)**
 - ADRCs serve as single points of entry into the Long-Term Support Services (LTSS) system for older adults, people with disabilities, caregivers, and families.
- **Multi-Purpose Senior Centers (MPCs)**
 - These centers serve as community focal points for senior services
- **Family Caregiver Trainings**
 - Family caregiver trainings are held throughout the City.



Housing Department

- Elevators
 - Code Enforcement
- Eviction Information
- Handyworker Program
- Rent Stabilization
- Home Ownership




Recreation & Parks Department



- Portable Wheelchair Ramps
- Therapeutic Recreation Centers
 - Provide quality recreation programs for persons with disabilities to maximize their cognitive, social, and recreational growth. Activities, programs, and special events are designed for individuals with disabilities to promote wellness, increase self-esteem, provide opportunities for socialization, and improve psycho-motor development in a safe and well supervised environment. *(at this time, PWDs can utilize the facilities bringing their own Personal Assistant/Attendant)*



City Attorney's Office

- **Dispute Resolution Program**
 - Mediation and conciliation services
 - CIC refers PWDs for legal advice/consult
 - Multiple locations
 - Civil only
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Department of Building & Safety

- **Disabled Access Appeals Commission**
 - Accessibility Issues
 - Non-city facilities
 - Multi-unit residential buildings
 - Commercial developments
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Council Offices

- Special Blue Curb Requests
 - Special Advocacy Cases
 - Proclamations
 - Certificates
 - Special Event Support
 - Space Reservations
 - Sponsorship
 - Participation/Inclusion in Council-Sponsored events
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